



Provider Affiliations

Upcoming Changes

What's New?

The Office of Medicaid Management Information System Services (OMMISS) and the DHHS program divisions involved in the development and implementation of NCTracks are excited to announce to the provider community upcoming changes that relate to provider affiliations. It is important to understand how individual providers will affiliate themselves to an entity or group that will be billing and receiving payments on behalf of the provider in the replacement system.

Affiliation Changes

NCTracks, upon implementation, will improve the provider affiliation process by allowing individual providers 24/7 access to review and update his/her business affiliate information directly into the provider web portal. The provider will have the ability to "affiliate" to an entity or group specifying the effective date of the affiliation. The same process can be used to provide an end-date, should the affiliation be ended. Physicians and Independent Health Care Practitioners will have the ability to affiliate or link themselves to the billing entity, group or organization. The affiliation will provide the billing entity, biller/organization or group the authority to bill and receive payments for services rendered by the practitioner. **Please note: Providers with LME contracts will continue to bill through the LME.**

This automation of the "affiliation" process will permit real time updates to the provider's information. The entity (medical group, billing agent, health care organization) will receive an electronic confirmation in their NCTracks Inbox that a change has been made. The process will no longer require the entity or organization to complete an Electronic Claims Submission Agreement on behalf of the providers affiliated with their entity/organization.

What Action Is Required?

No action is required by the providers at this time. As we get closer to implementing this exciting new capability, you will be informed in ample time and trained how to prepare your business for this change.

Questions

Should you have questions regarding the above information, please contact Provider Relations at <http://ncmmis.ncdhhs.gov/contact.asp>

Providing high quality healthcare for North Carolina citizens.

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